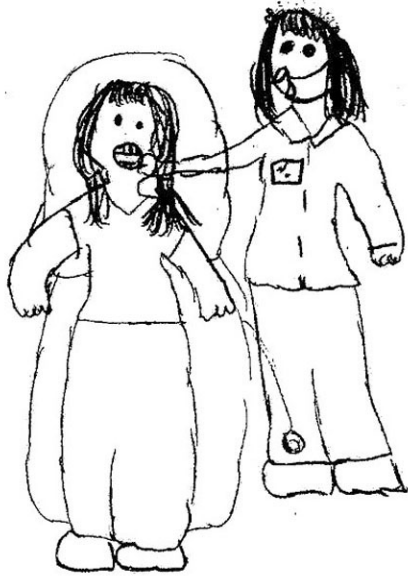


What makes a good health professional

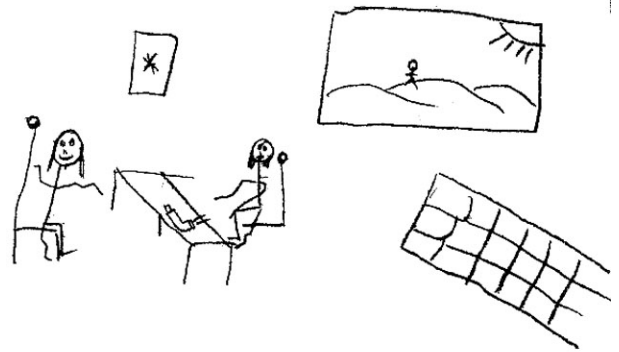


"The dentist was really friendly. Even when it was sore she tried to distract me and did everything quick so it was over sooner."

Caroline, age 11

"Things that make me feel good are, the doctor talking to me in a nice way and making my visit better by giving out stickers."

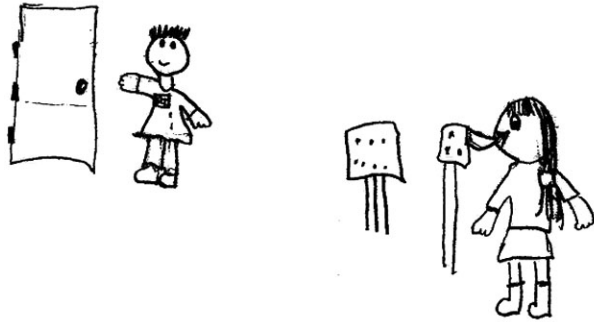
Sara, age 10



"I felt comfortable in the optician's. They listened to me and they seemed happy to see me."

Kelly, age 11

Not so helpful health professionals

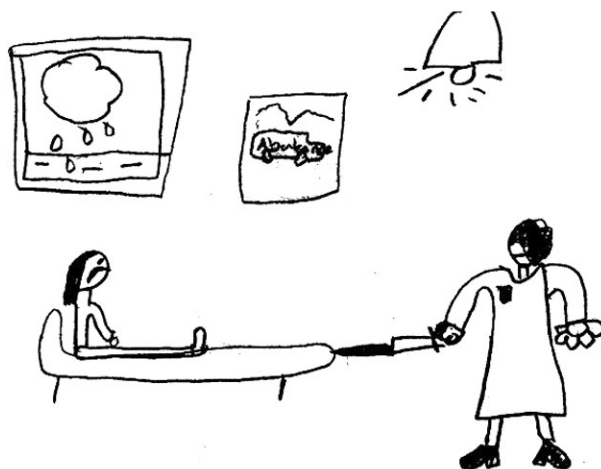
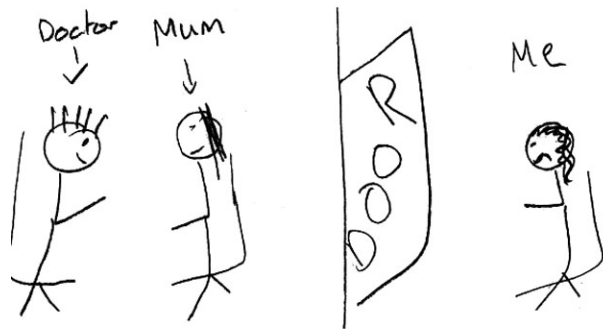


"I went to get an X-ray on my teeth with a different dentist. He said, 'Bite on this bit', and left me alone for ages."

Caroline, age 11

"The doctor talking about me but not to me! It happened at the dentist, they asked mum if they could take my tooth out – not me."

Pigletoe, age 12



"The needle was hurting. My neck was hurting. I was on my own. I was feeling sick."

Mিনny, age 9